

#### PROTECT your DATA against intrusion, natural disasters and application faults

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**Specialized** Oracle Database



# Abakus plus d.o.o.

#### History

from 1992, ~20 employees

#### **Applications:**

- DejaVu virtual databases
- ARBITER the ultimate tool in audit trailing
- APPM Abakus Plus Performance Monitoring Tool

#### Services:

- DBA, OS administration , programming (MediaWiki, Oracle)
- networks (services, VPN, QoS, security)
- open source, monitoring (Nagios, OCS, Wiki)

#### Infrastructure / hardware:

servers, SAN storage, firewalls, backup servers

#### Experience:

- from 1995 GNU/Linux (~20 years of experience !)
- Oracle on GNU/Linux: since RDBMS 7.1.5 & Forms 3.0 (before Oracle !)

#### >25 years of experience with High-Availability !

Mestna občina Ljubljana











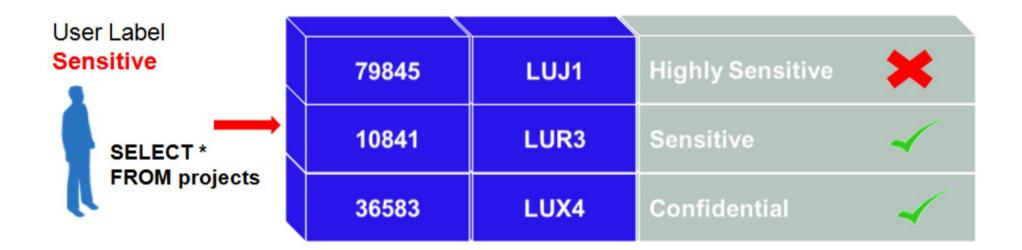
#### Threats

- Unauthorized access
- Hardware or software failures
- Application faults

## Solutions

- Unauthorized access
  - Application change
    - Requires skillful programmers.
  - Purchase of additional [Oracle] products
    - Known standard procedures.

# **Oracle Label Security**



#### **Oracle Virtual Private Database**

bob

alice

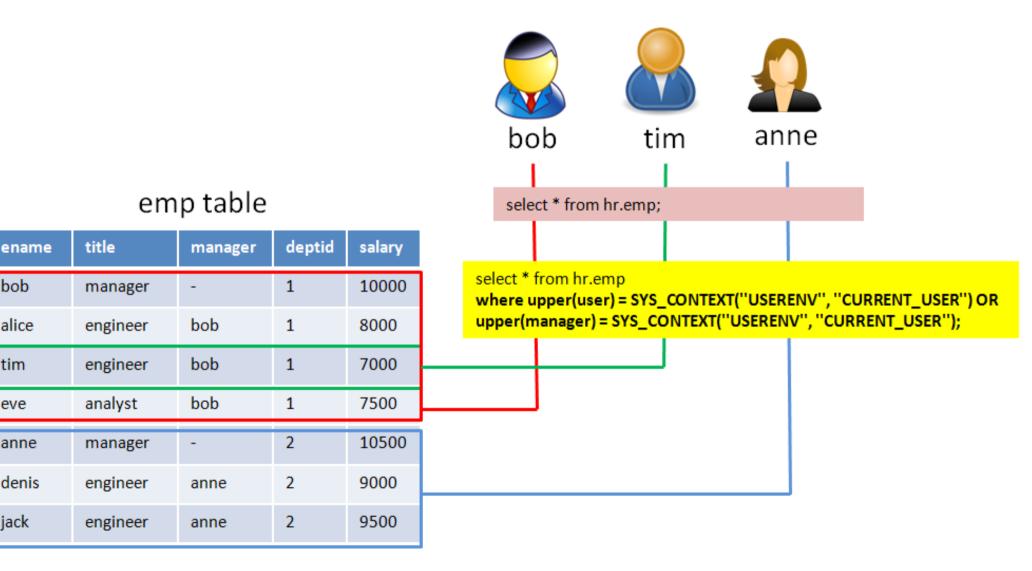
tim

eve

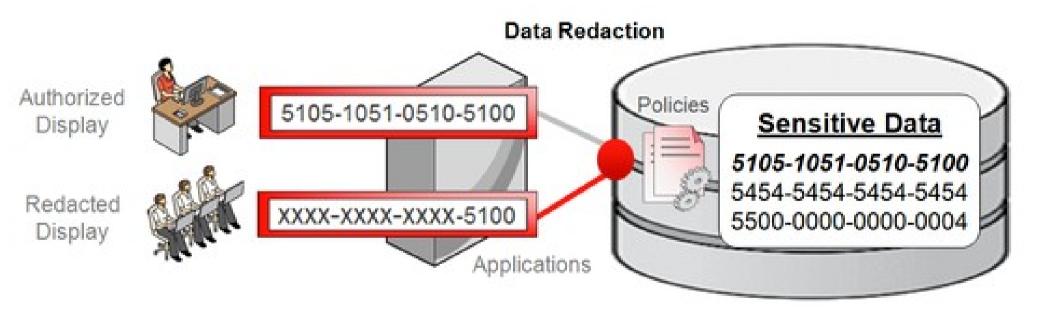
anne

denis

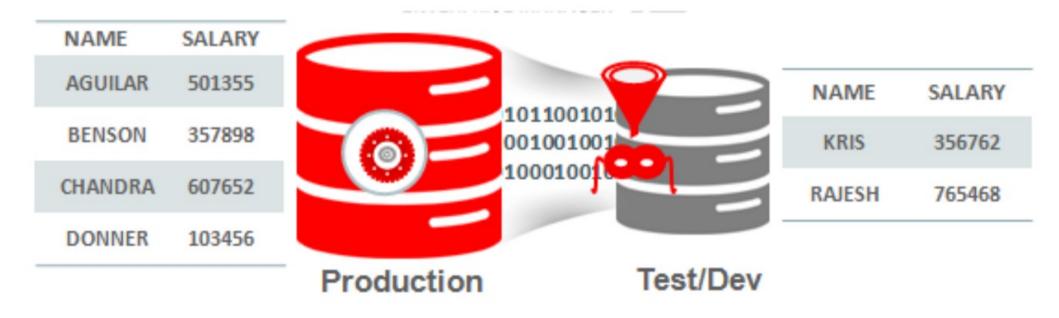
jack



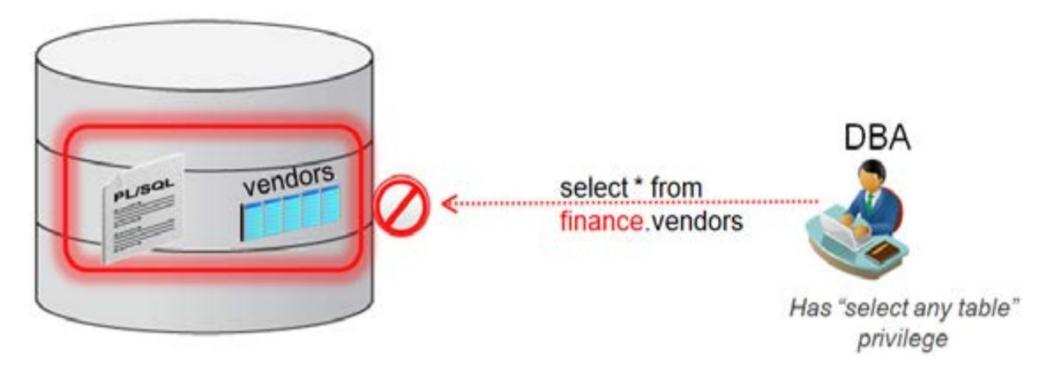
#### **Oracle Data Redaction**



# Oracle Data Masking

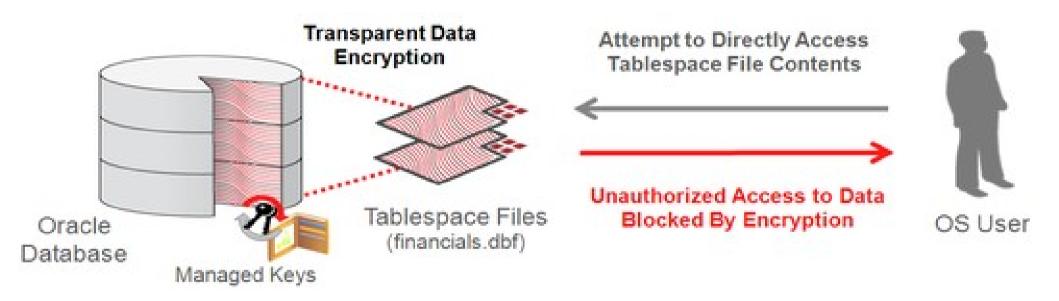


#### Oracle Database Vault



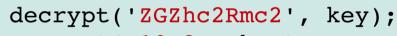
People factor, role separation

## **Transparent Data Encryption**



# Application solution examples

- CREATE VIEW :)
- PKI, application provides column encryption Application



encrypt('10.2', key);

Database

ID	Ime	Znesek
1	Janez Novak	ZGZhc2Rmc2
2	Marija Horvat	NTZlZmhlZT
3	Peter KovaČ	YXNkYXNkJA

**Public Key Infrastructure** 

# Audit trail

- Audit trail levels:
  - Application
  - Database
  - Operating system
  - Network

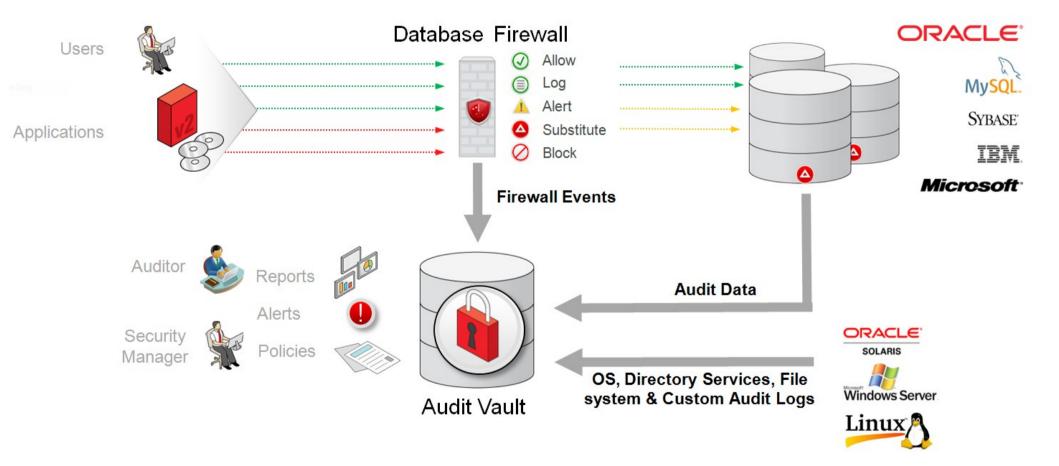
- Higher levels provide more application data
- Lower levels provide more generic data

# Solutions

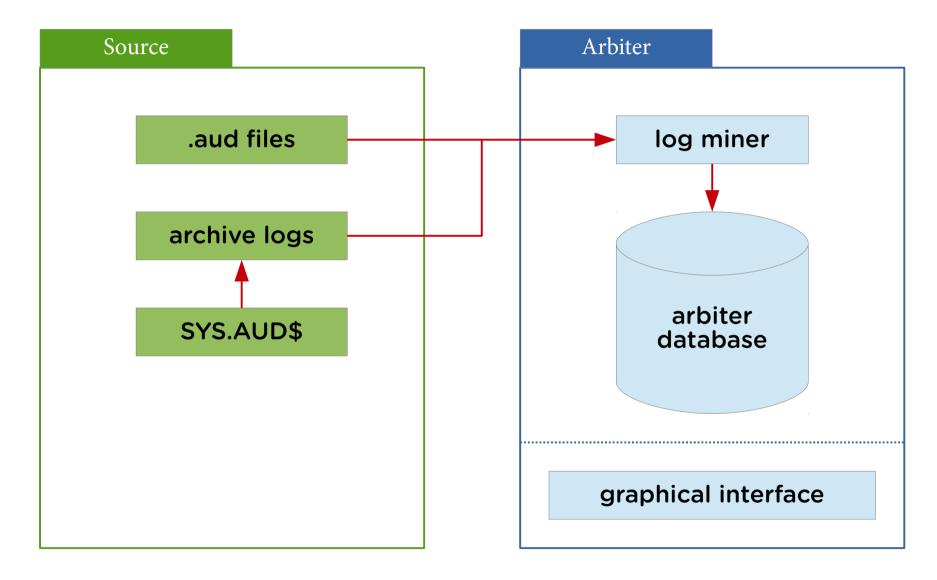
- Oracle Audit Vault
- Abakus Arbiter

- Splunk
- ELK (Elastic Search, Logstash, Kibana)

## Oracle Audit Vault



# Abakus Arbiter



# Abakus Arbiter

- Arbiter ALP
- Query Analytics
  - SELECT Parser
  - PLAN Analyzer (Execution plans)
  - Remote Query Test

#### Arbiter – Screenshot 1

#Transaction 2593 ( <u>19.07.2012 09:24:50</u> - 19.07.2012 09:24:50 ), #Session <u>13177</u> ( <u>19.07.2012 09:24:44</u> )										
PRODUCTS (SCOTT.PRODUCTS)				PRODUCT_ID		PRODUCT_NAME		PRODUCT_PRICE		
User	Operation	Table	Timestamp (start)		OLD	NEW	OLD	NEW	OLD	NEW
SCOTT	UPDATE	SCOTT.PRODUCTS	19.07.2012 09:24:50		l		Woody		92.67	10
SCOTT	UPDATE	SCOTT.PRODUCTS	19.07.2012 09:24:50		l		Woody		10	20
SCOTT	UPDATE	SCOTT.PRODUCTS	19.07.2012 09:24:50		l		Woody		20	30
#Transacti	#Transaction 2594 ( 19.07.2012 09:24:50 - 19.07.2012 09:24:50 ), #Session 13177 ( 19.07.2012 09:24:44 )									
SCOTT	UPDATE	SCOTT.PRODUCTS	19.07.2012 09:24:50		2		Buzz Lightyear		30.28	10
SCOTT	UPDATE	SCOTT.PRODUCTS	19.07.2012 09:24:50		2		Buzz Lightyear		10	20
Transac	ction Statements	Session Statements	Transaction Details	Data D	etails					
SCOTT	UPDATE	SCOTT.PRODUCTS	19.07.2012 09:24:50		2		Buzz Lightyear		20	30
SCOTT	UPDATE	SCOTT.PRODUCTS	19.07.2012 09:24:50	A						20
SCOTT	UPDATE	SCOTT.PRODUCTS	19.07.2012 09:24:50	A						10
SCOTT	UPDATE	SCOTT.PRODUCTS	19.07.2012 09:24:50							30.28
#Transacti	on <b>2595</b> ( <u>19.07.20</u>	012 09:24:50 - 19.07.2012 09	9:24:50 ), #Session <b>13177</b>	( <u>19.07</u> .	2012 09:2	<u>4:44</u> )				
SCOTT	UPDATE	SCOTT.PRODUCTS	19.07.2012 09:24:50		3		Etch		102.27	10

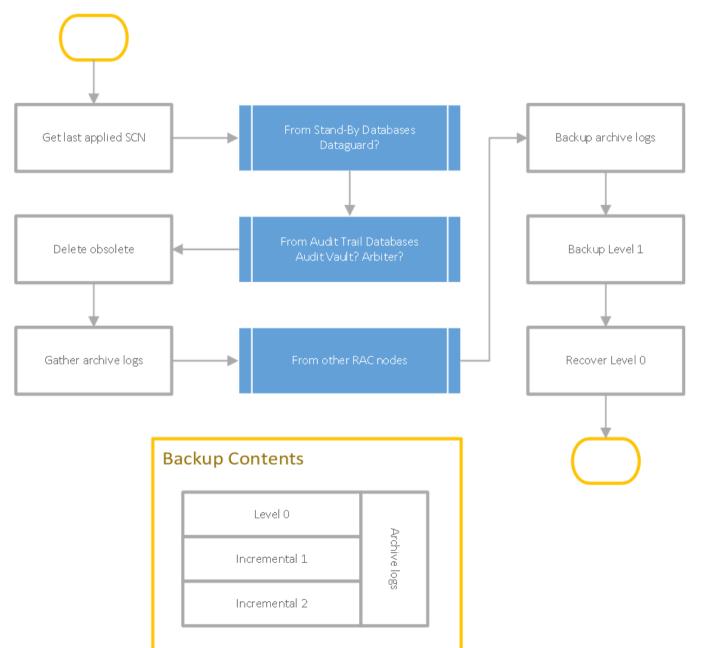
#### Arbiter – Screenshot 2

Action	Object / Table	Timestamp	#Session	#Transaction	Username	OS Username	Hostname	Terminal			
UPDATE	SCOTT. DEPT	02.07.2012 16:17:46	2328	204	URH	oracle	atlas.abakus.si	pts/1			
⊳ upda	<pre>&gt; update scott.dept set loc = 'BLED' where deptno = 37</pre>										
INSERT	SCOTT. DEPT	02.07.2012 16:17:46	2328	201	URH	oracle	atlas.abakus.si	pts/1			
<pre> v insert into scott.dept (deptno, dname, loc) values (40, 'OPERATIONS', 'BOSTON') </pre>											
Transa	ction Data Transaction I	Details Transaction Table	s Session T	Tables Bind Varia	bles Audit D	etails Download	Statement				
INSERT	SCOTT. DEPT	02.07.2012 16:17:46	2328	201	URH	oracle	atlas.abakus.si	pts/1			
▷ ins	ert into scott.dept (dep	tno, dname, loc) values (	30, 'SALES',	'SENCUR')	'		'				
INSERT	SCOTT. DEPT	02.07.2012 16:17:46	2328	201	URH		atlas.abakus.si	pts/1			
▷ ins	ert into scott.dept (dep	tno, dname, loc) values (	20, 'RESEARCH'	, 'KRANJ')	'	n.	'				
NSERT	SCOTT. DEPT	02.07.2012 16:17:46	2328	201	URH	oracle	atlas.abakus.si	pts/1			
<pre>insert into scott.dept (deptno, dname, loc) values (10, 'ACCOUNTING', 'SENCUR')</pre>											
INSERT	SCOTT. DEPT	02.07.2012 16:17:46	2328	201	URH	oracle	atlas.abakus.si	pts/1			
▷ ins	ert into scott.dept (dep	tno, dname, loc) values (	44, 'MARKETING	', 'KRANJ')							

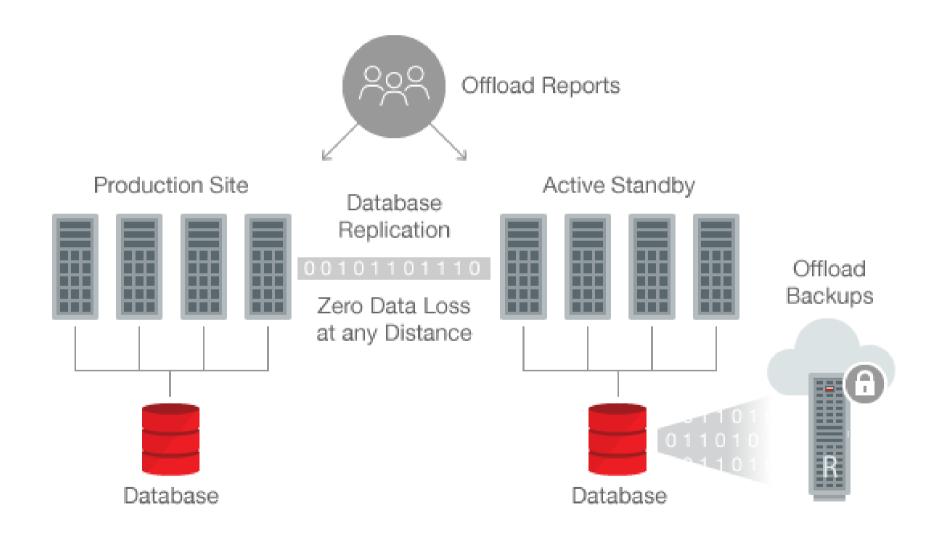
# Hardware or software failures

- Redundancy
  - Backup
  - Physical standby
  - Real Application Clusters
  - Abakus(r) Active Backup Server

# Abakus Amon - Backup Script



# Oracle Data Guard – physical standby

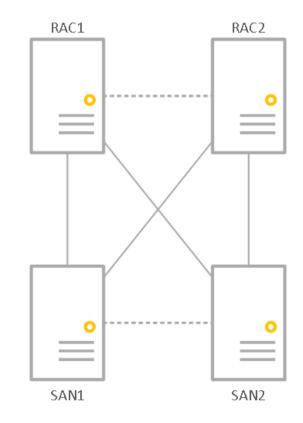


# Abakus Amon - physical standby



# **Oracle Real Application Clusters**

- Protects only against hardware failure
- Does not protect against application faults.
- In some cases application has to be RAC aware:
  - gv\$view vs v\$view
  - dbms\_pipe, dbms\_service, ...



## Abakus Backup Server

- "Stand-By" space
  - For current physical standby copy.
- Compressed space
  - Archive redo logs storage.
- Deduplicated space
  - For daily database backup copies.
- 431,98TB of backup data is stored on 17,53TB / 20,00TB physical volume.

#### Abakus Backup Server

#### Backup Server backup : 72.82TB of backup data is stored on 842.39GB / 4.88TB physical volume.

Refresh | Logout

		Resources		
уре	Name	Flash Date	First Date	Last Date
atabase	INSUR	2015-06-26 06:08:31	2014-07-18 11:26:00	2015-06-25 22:00:00
				<u>Create Resou</u>
Backups Oracle Instances Configur	ation			
Path	Size	Taken	Actual	Status
/zbackup/INSUR-2015-06-25-22-00	260 G	2015-06-25 22:00:00	2015-06-25 17:57:37	UNKNOWN
/zbackup/INSUR-2015-06-24-22-00	260 G	2015-06-24 22:00:00	2015-06-24 18:02:36	UNKNOWN
/zbackup/INSUR-2015-06-23-22-00	260 G	2015-06-23 22:00:00	2015-06-23 18:10:05	UNKNOWN
/zbackup/INSUR-2015-06-22-22-00	260 G	2015-06-22 22:00:00	2015-06-22 18:09:17	UNKNOWN
/zbackup/INSUR-2015-06-21-22-00	260 G	2015-06-21 22:00:00	2015-06-21 18:09:10	UNKNOWN
/zbackup/INSUR-2015-06-20-22-00	260 G	2015-06-20 22:00:00	2015-06-20 18:03:44	UNKNOWN
/zbackup/INSUR-2015-06-19-22-00	260 G	2015-06-19 22:00:00	2015-06-19 18:09:47	UNKNOWN
/zbackup/INSUR-2015-06-18-22-00	259 G	2015-06-18 22:00:00	2015-06-18 18:00:58	UNKNOWN
/zbackup/INSUR-2015-06-17-22-00	249 G	2015-06-17 22:00:00	2015-06-17 18:03:45	UNKNOWN
/zbackup/INSUR-2015-06-16-22-00	249 G	2015-06-16 22:00:00	2015-06-16 18:05:14	UNKNOWN
/zbackup/INSUR-2015-06-15-22-00	249 G	2015-06-15 22:00:00	2015-06-15 10:02:39	UNKNOWN
/zbackup/INSUR-2015-06-15-13-45	249 G	2015-06-15 13:45:00	2015-06-15 10:02:39	UNKNOWN
/zbackup/INSUR-2015-06-14-22-00	249 G	2015-06-14 22:00:00	2015-06-14 17:57:43	CORRUPTED
/zbackup/INSUR-2015-06-13-22-00	249 G	2015-06-13 22:00:00	2015-06-13 18:07:16	CORRUPTED

## Abakus Backup Server

Backup Server backup : 72.82TB of backup data is stored on 842.39GB / 4.88TB physical volume.

Refresh | Logout

Resources								
Туре	Name	Flash Date		First Date	Last Date			
database	INSUR 2015-06-26 06:		:08:31	2014-07-18 11:26:00	2015-06-25 22:00:00			
Create Resour								
De aluma Ora ala Tastanaa								
Backups Oracle Instances	Configuration							
	-							
	Configuration	Purpose	Control File Time	e Open Mode	Status			
Slot S	-	Purpose ACCEPTANCE	Control File Time	e Open Mode	Status OFFLINE			

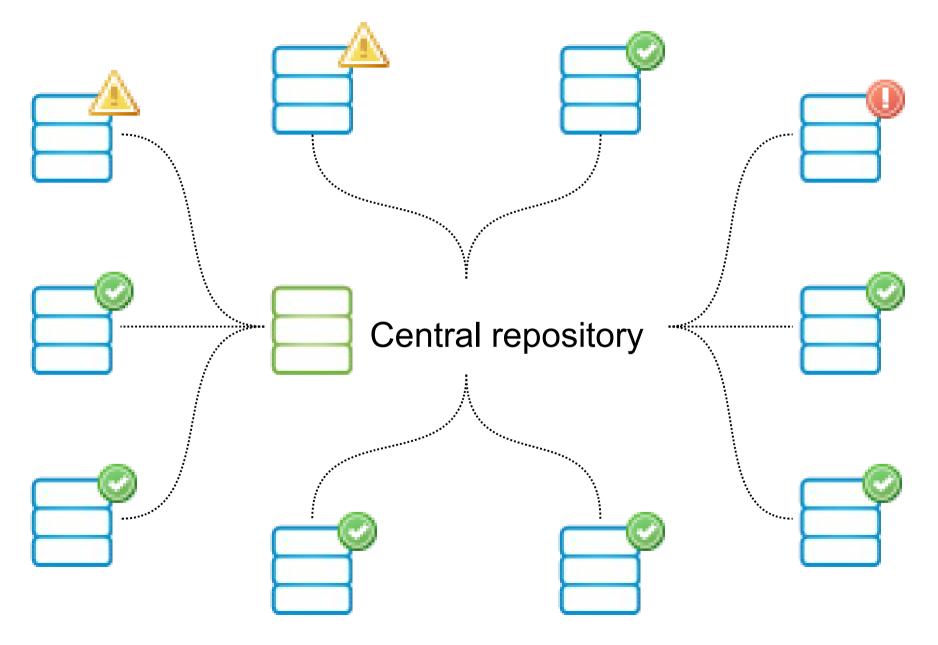
UO	u0insur	USER	2015-06-23 18:10:05	READ ONLY	ONLINE
U1	u1insur	USER			OFFLINE
U2	u2insur	USER			LOCKED
U3	u3insur	USER			OFFLINE
U4	u4insur	USER			OFFLINE
U5	u5insur	USER			OFFLINE

Open Close Status

alert.log, bsctrl.log, bsctrl vm.log

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# **Central IT Monitoring**



# **Central IT Monitoring – Solutions**

- Microsoft Operations Manager
- Oracle Enterprise Manager
- Nagios
- Abakus AMON

#### AMON Screenshot 1

				2015-08-10 15:58:28   urh	(my profile   logo
Abakus Amon					
Dashboard Instances Databases	Hosts		Worklog	artners Profiles Users S	ettings Extern
Collector Control	Dashboar	ď			
Last run: 2015-08-10 15:45.		l og is empty. You can run self-diagnost	ic by clicking the following link: run diagnostics		
Queue length: 0, Active tasks: 0					
🖉 collect@g		You can download connections.xml file	which can be imported to SQL Developer: download connections.xml		
© collect@g					
🛇 collect@leasessi					
© collect@millionellage.si	Top 10 Chec	ks			
© collect@read					
© collect@r	Severity	SSH Host [/ Instance SID]	Check Category / Name	Last Update	Options
collect@diagen	100	dimmination and a second secon	appm_db/scr_scripts.StandbyRecover	2015-08-10 14:59:18	DQ %
collect@dates.	<u>A</u> 10		<pre>appm_os_247, appm_db_247/tests.os.Diskspace</pre>	2015-08-10 15:13:01	DQ %
2 collect@ci	<u>a</u> 10		<pre>appm_os_247, appm_db_247/tests.os.Diskspace</pre>	2015-08-10 15:13:05	DQ %
Complete Log   Deploy All   Collect All	<u>a</u> 10	the second secon	<pre>appm_db/tests.oracle.rdbms.Datafiles</pre>	2015-08-10 14:39:20	DQ %
Active Tasks	<u> </u>	The second s	arbiter/arb_partitions_indexes	2015-08-10 02:00:19	DQ %
	<u> </u>		<pre>appm_os_247, appm_db_247/tests.os.Diskspace</pre>	2015-08-10 15:13:00	D Q %
Vo active tasks.	<u>a</u> 10		arbiter/arb_partitions_existence	2015-08-10 02:00:20	DQ %
My Report   My Task	<u> 10</u>		appm_db/tests.oracle.rdbms.ResourceLimits	2015-08-10 15:41:00	DQ %
Hy Report   Hy lask	6 5		appm_db_247, appm_os_247/tests.oracle.asm.VotingDisk		DQ %
Auto Refresh	0 5		appm_db_247, appm_os_247/tests.oracle.asm.VotingDisk		DQ %
Enable auto refresh					Show A
Support Contacts					
dba@abakus.si					
sistem@abakus.si					
+386 (4) 287-11-00					
Hide Sidebar					
Software Version					
appm-monitor: 2.36					
appm-cron: 2.0-SNAPSHOT					
appm-profiles: 2.914					
ippin promost 21914					

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## AMON Screenshot 2

				2015	-08-10 16:01:07   urh (my profile   logout
Abakus Amon					
Dashboard Instances Databases	Hosts			Worklog Partners F	Profiles Users Settings External
Collector Control	Database 9:				
Last run: 2015-08-10 16:00. Queue length: 0, Active tasks: 0	Database ID 9	Checks Enabled	YES, Enabled ‡		
© collect@lani	Unique Name prod	Environment	Production ‡		
© collect@g	Global Name PRC	Database Type	Normal ‡		
© collect@	Cluster Name	Backup Root Di			
© collect@	Arbiter Server				
© collect@		Backup Site	÷		
<ul> <li>collect@particle.collect@pa</li></ul>	Delete Applied Logs YES, Enabled	Backup Server			
© collect@	Save   Creat	e   Cancel			
S collect@	Instances		Pluggable Da	tabases	
Complete Log   Deploy All   Collect All	ID SSH Host	Instance SID	Options ID	Container Name	Options
Active Tasks	14 .abakus.si		edit	CONCAINE! NAME	
No active tasks,	15abakus.si		edit		add: disassociated   new
	***************************************		add: new		
My Report   My Task					
Auto Refresh	Checks Relations Parame	ters Worklog			
Enable auto refresh	Relations				
Support Contacts	Referenced Database	Reference Type	Primary Database	Options	
dba@abakus.si	ARBN		prod	Configure   Switch	nover   Delete
sistem@abakus.si	I/stby	is STANDBY for	/prod	Configure   Switc	nover   Delete
+386 (4) 287-11-00					New Relation
Hide Sidebar					
Software Version					
appm-monitor: 2.36					
STATE CONTRACT					
appm-cron: 2.0-SNAPSHOT					
appm-profiles: 2.914					

#### **APPM Screenshot**

Active Connections 🖬 🔻 | APPM | 🛛 Logout АРРМ Overview 

Performance 
Diagnostics 
Security 
Scheduler 
Storage **Query Parameters** Collector Job Data Source For Instance Exclude APPM appm\$ash raw --- All Instances --From Time Exclude Lab128 Sample by 2015-08-11 14:51 - en Minute 💌 To Time 2015-08-11 15:51 . Refresh Manual 5s 💿 15s 🔵 1m 🔵 Historical Average Active Sessions per Event Class **Current Waits** Top Waits 0.50 Other Inst Event Time Count Time (µ) Since Last (µ) Cluster 1 db file sequential read 18 14 137354 112042 Queueing Network 1 control file sequential read 44 10 108765 5704 0.40 Administrative 1 os thread startup 1 4 39758 113 Configuration 1 з 1 10424 740 log file sync Commit 0.30 1 log file parallel write 4 0 1690 1686 Application Concurrency 1 ASM file metadata operation 10 0 1313 90 System I/O 0 1154 2363 1 control file parallel write 3 User I/O 0.20 1 db file parallel write 3 0 491 103 Scheduler 1 db file scattered read 1 0 335 229 CPU Background CPU Foreground 1 SQL\*Net break/reset to client 4 0 174 1730 0.10 17 1 SQL\*Net message to client 0 42 50211 1 2 0 40 5 SQL\*Net vector data to client 0.00 14:55 15:00 15:05 15:10 15:15 15:20 15:25 15:30 15:35 15:40 15:45 15:50 SQL PL/SQL Objects Sessions Background Sessions Files Modules Actions Clients Top Waits Top Waits by SQL Top Waits by Session SQL ID Activity SQL Text Child Number 5yv7yvjąjxugą select TIME WAITED MICRO from V\$SYSTEM EVENT where event = 'Shared IO Pool Memory' 0 1p36ta7p3d7fu select file#, block#, ts#, blocks from seg\$ where type# = 3 0 d4k9au56kgsrg SELECT x.tablespace\_name, x.contents, x.gb\_used, 1 0 8xk3dx2380d1n SELECT \* FROM (SELECT \* FROM (SELECT trunc(ash.sample\_time, 'mi') sam bv35bq4sdcuf1 SELECT snap\_id , SQL\_ID FROM (SELECT /\*+ ordered use\_nl(t2) index(t2) \*/ t2.snap\_id , t1.SQLID\_KEW 0 953bqyvrvryq1 insert into wrh\$\_filestatxs (snap\_id, dbid, instance\_number, file#, creation\_change#, phyrds, p 0 0 b4gw7n9wg64mh INSERT /\*+ APPEND LEADING(@"SEL\$F5BB74E1" "H"@"SEL\$2" "A"@"SEL\$1") USE\_NL(@"SEL\$F5BB74E1" "A"@"SEL 9ds1amk0gttnh insert into "SYSMAN"."MGMT\_TASK\_QTABLE" (q\_name, msgid, corrid, priority, state, delay, expiration, 1 8ca8v2jk772ps DELETE MGMT METRICS 1DAY WHERE TARGET GUID = :B3 AND ROLLUP TIMESTAMP < :B2 AND ROWNUM <= :B1 0 7qjhf5dzmazsr SELECT snap\_id , OBJ#, DATAOBJ# FROM (SELECT /\*+ ordered use\_nl(t2) index(t2) \*/ t2.snap\_id , t1.0 0

# The Big Picture?

